Electronic Acknowledgement Receipt		
EFS ID:	7453381	
Application Number:	10783715	
International Application Number:		
Confirmation Number:	5593	
Title of Invention:	Methods and systems for providing personalized frequently asked questio	
First Named Inventor/Applicant Name:	Robert Staggs	
Customer Number:	20350	
Filer:	Stephen F. Jewett/Bonnie Rickles	
Filer Authorized By:	Stephen F. Jewett	
Attorney Docket Number:	026595-004800US	
Receipt Date:	20-APR-2010	
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Time Stamp:	18:42:43	
Application Type:	Utility under 35 USC 111(a)	

# Payment information:

Submitted with Payment	no
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		Response.pdf	118195	yes	9
'	nesponse.pai	0808ef70cc6300499a35e8867e084b62f357 c68f	1		

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1	
	Claims	2	6	
	Applicant Arguments/Remarks Made in an Amendment	7	9	
Warnings:		•		

Information:

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118195

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### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

#### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.